

About Me

I have a background in entrepreneurial leadership with a strong focus on public service, sustainable development, and operational efficiency. My experience spans international logistics, community health outreach, and event coordination, where I've honed skills in stakeholder engagement, cross-cultural communication, and problem-solving. Whether supporting healthcare missions or managing freight dispatch operations, I've contributed to high-performing teams in dynamic environments. I am eager to apply my experience and skills to make a meaningful contribution to impactful development work, particularly in policy delivery and implementation support aligned with national development priorities.

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Kigali, Rwanda

Skills

- Management Skills
- Creativity
- Customer Service Orientation
- Negotiation
- Time Management
- Leadership

Language

English

French (basic)

Awards

Oct 2024 | SFB Company

The Best Employee of the Year

Elie Uwamungu

Education

African Leadership University (ALU)

Business Strategy & Investment
2022 - 2025

Excella Cambridge School

High school Certificate Mathematics and business
2017 - 2019

Experience

SFB Transport – Fort Worth, Texas Client Support Specialist (Remote)

2024-2025

- Oversaw daily dispatch operations for international freight logistics, ensuring efficiency and timely deliveries.
- Maintained strong communication with clients, brokers, and drivers to resolve issues and improve service outcomes.
- Applied tech-based solutions to streamline workflows, enhance customer satisfaction, and support operational resilience.

Health4Rwanda Club & OneSight EssilorLuxottica Rwanda Volunteer Healthcare Translator & Community Liaison

2020-2021

- Provided language and cultural translation support during international eye care missions in underserved communities.
- Facilitated patient understanding of diagnoses and treatments, improving healthcare accessibility and outcomes.
- Supported cross-cultural collaboration between global medical teams and local stakeholders to build trust and impact.

FIBA Basketball Events – Rwanda Player Support Assistant

2023-2025

- Coordinated logistics, transport, and daily support for international athletes during major sporting events.
- Ensured seamless experiences by anticipating needs and resolving challenges quickly and professionally.
- Demonstrated adaptability, cultural awareness, and teamwork in a dynamic, high-pressure environment.

References

SIMON PIERRE

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Visit SFB Transport on

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DR. EMMANUEL NKURUNZIZA

Medical doctor/ President of
Health4rwanda Club

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